



Working at The University of Akron

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I attended The University of Akron from 1961 to 1966 and worked in several places to help pay my tuition bills—the library, the Office of the Registrar, and the computer center. My most memorable and most influential job was at the Office of the Registrar. My bosses were Mr. Gordon Hagerman, registrar, and Stu Terrace, assistant registrar. These two men instilled in me how bosses were to treat their employees, run efficient operations, and keep employees happy and productive. They gave me (and others who worked in the office) responsibility for our actions, trusted us with operations such as registration, student records, and graduation requirements and

duties. They expected an honest day's work but also rewarded us for our extra efforts. They bought, with their own money, more than one meal for us when we worked the very long days of registration.

Registration was always a big effort to keep professors happy with class sizes and students happy with times and selections of classes. The process was much different than on-line registrations of today. We would prep for the physical setup in Memorial Hall—set up tables, chairs, cubbies with punched cards for each class (one card for each space in class), and paper forms to go along with the punched cards. Students would line up, present the workers with their requests for classes and times and hopefully be happy. If classes got closed out, we had to try to get extra spaces for students and listen to their tales of woe regarding why they had to have that particular class.

We would then have to take trays of cards to the computer center to be punched with student data and compiled to class lists and registration forms. You didn't want to drop those trays of cards!

I have very good memories of hard work, long hours of studying math for Dr. Ross's classes, and basketball games in Memorial Hall. I'm forever grateful.